

Alternacare Infusion Pharmacy

EMERGENCY PREPAREDNESS

TYPES OF EMERGENCIES:

Emergencies include, but are not limited to the following:

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| 1. Earthquake | 5. Fire |
| 2. Tornado | 6. Explosion |
| 3. Power Outage | 7. Civil Disturbance |
| 4. Flood | |

Many situations may interrupt your service from Alternacare. The above examples may not cover all possibilities; therefore IT IS VERY IMPORTANT TO BE PREPARED!!!

IN CASE OF EMERGENCY:

CALL: ALTERNACARE INFUSION PHARMACY AT 1-800-625-5781 OR (913) 906-9260

LISTEN TO: RADIO STATION 980 KMBZ AM (816) 677-8998

CONTACT: YOUR LOCAL POWER COMPANY. ASK THEM TO PUT YOU ON THEIR PRIORITY LIST FOR POWER RESTORATION.

YOUR LOCAL TELEPHONE COMPANY AND ASK THEM TO NOTE ON YOUR ACCOUNT THAT YOU ARE A PRIORITY PATIENT FOR PHONE RESTORATION BECAUSE OF HEALTH NEEDS.

Ask patients who have medication or TPN that is mixed in the pharmacy – especially those with a pump:

1. Remove a label from the bag or container, so that a hospital or your

- Physician will know the prescription.
2. Obtain a letter from your physician that gives your medical history and permission to admit you to your local hospital, should this be necessary.
 3. Maintain an adequate quantity of supplies, in an easily accessible location, for your therapy and catheter/IV. This will save time if you need to be evacuated. Also bring the label and letter, which were mentioned in Step 2.
 4. Obtain ice chests and ice to keep your medications or TPN cool.
 5. Locate someone, i.e. the fire department, a neighbor/family member, or go to the nearest shelter that has a generator to run your pump, in case you are without electricity for longer than the battery life of the pump. **IF ALL ELSE FAILS, GO TO THE NEAREST HOSPITAL.**

Enteral patients will need to bolus the formula with a syringe, or use the bag/container to gravity drip the formula, if the electricity is off longer than the battery life of the pump.

ADDITIONAL PREPARATION FOR ALL PATIENTS

- Have on hand battery-powered radio and extra batteries
- Flashlight &/or candles
- Bottled water for drinking and hand washing
- Non-perishable foods that do not require cooking
- Full tank of gasoline in your car
- Wet wipes for hand cleansing

If you have any questions regarding the above instructions, please do not hesitate to call Alternacare at (913) 906-9260 or 1-800-625-5781.

**PLEASE TAKE THE STEPS NECESSARY FOR PREPARATION TO AVOID
PUTTING YOURSELF IN DANGER DURING AN EMERGENCY SITUATION!**